

Recording Volunteering

Recording your employees' volunteering

The IES distinguishes between:

- Skilled volunteering [Professional support]
- Unskilled volunteering [Generic support]

Skilled volunteering	Unskilled volunteering
• Pro-bono advice • Guidance and hands-on professional support • Professional services in procurement, marketing, communication, IT, risk assessment & management and legal counsel	• Employability skills training, CV writing support, job interview preparation • Supporting at career fair, meet the buyer event, other events • Cleaning, tidying, litter picking and simple DIY jobs • Other activities that do not require specific skills
<i>Professional or skilled volunteering entails applying technical skills for which one needs to have studied and obtained a qualification for.</i>	



Recording your employees' volunteering – [Key Metrics](#)

Skilled Volunteering [Professional Support]

IM124 Number of hours spent by employees, volunteering their professional services

Used to record the number of hours your employees spend on delivering professional support.

IM123 Donations (£) – Professional Services

Used to record the value in £ of the skilled professional support provided.

Unskilled Volunteering [Generic Support]

IM109A Number of hours spent by employees on volunteering schemes

Used to record the number of hours your employees spend on delivering volunteering that has been enabled through your organisation's volunteering policy/scheme.

IM110A Number of hours spent on Community Engagement activities

Used to record the number of hours your employees spend on community engagement and other community activities.



Recording your employees' skilled volunteering – [Key Metrics](#)

Skilled Volunteering [Professional Support]

Two metrics can be **combined** to record social value

- **IM124** is used to record the number of hours your employees spend on delivering professional support and
- **IM123** is used to record the value in £ of the skilled professional support provided

Implementation notes:

- **IM124** is a "record only" metric
- **IM123** is a monetised metric made of 2 components:
 - 1) The hourly rate of the professional service provided (market value rate)
 - 2) The number of hours the service is provided

Practical example

- One employee spends 2 hours delivering legal counsel @ £250 per hour
- The total social value you would claim is: $SVA = 2 \text{ hours} \times £250 \times £2 = £1,000$
 - 2 hours is the number of hours spent delivering the skilled support
 - £250 is the hourly rate at which the skilled support would be sold if delivered to a fee-earning client (market rate)
 - £2 is the proxy value for IM123



Recording your employees' unskilled volunteering – [Key Metrics](#)

Unskilled Volunteering

IM109A is used to record the number of hours your employees spend on delivering volunteering that has been enabled through your organisation's volunteering policy/scheme.

IM110A is used to record the number of hours your employees spend on delivering community engagement and other volunteering.

Implementation notes:

IM109A and IM110A are both monetised @£35.48 per hour

Practical example

x2 volunteers paint a fence for 4 hours each = 8 hours

SVA = 8 hours x £35.48 = £283.84



Other 'unskilled' volunteering metrics in the IES

FIGHTING CLIMATE CHANGE THEME

IM63: Number of hours spent on activities to raise environmental awareness

This metric is monetised @ £46.38 per hour

IM64: Number of hours spent on environmental training and education

This metric is monetised @ £46.38 per hour

IM65: Number of hours spent on environmental volunteering opportunities

This metric is monetised @ £35.48 per hour

IM66A: Number of hours spent working towards net zero greenhouse gas emissions.

This metric is monetised @ £35.48 per hour

IM67A: Number of hours spent on other activities to protect and improve the environment not listed elsewhere.

This metric is monetised @ £35.48 per hour

WELLBEING THEME

IM106A: Number of hours spent on Educational Engagement activities .

This metric is monetised @ £35.48 per hour

IM108: Number of hours spent supporting community-led initiatives

This metric is monetised @ £35.48 per hour

